

NEW

**WRA member benefit
free to all members!**



WRA

GOT A TECHNOLOGY QUESTION?

TechHelpline

Your personal tech support team

A WRA membership now includes free access to a toll-free technical support team to assist you with technical issues related to PC and Mac-based systems, smartphones and more. The new WRA Tech Helpline will help keep your office running smoothly! One or two tech helpline calls could pay for membership in itself versus hiring a local technician.

TECH HELPLINE BASIC COVERAGE

OPERATING SYSTEMS

- Microsoft Windows 10®
- Microsoft Windows 7®
- Microsoft Windows 8®
- Mac OS X (10.3 and higher)

NETWORKING

- Wi-Fi Setup
- Networking
- Work Groups
- Sharing Files
- Sharing Printers
- Internet Service Providers

FIREWALL/INTRUSION

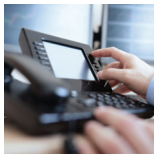
- Virus Removal
- Spyware Products
- Adware Intrusion Products
- Symantec pcAnywhere
- Firewall Software (ZoneAlarm)

HARDWARE

- Smartphones (iOS, Android, Windows)
- Tablets (iOS, Android, Windows)
- Digital Cameras
- CD/DVD Drives
- Blu-ray Drives
- Laptops
- Monitors
- Network Adaptors
- PC Add-on Cards
- PDAs
- Printers (USB, Wi-Fi)
- Scanners
- Sound Cards
- Storage Media
- USB Devices
- Video Cards

SOFTWARE APPLICATIONS

- Adaptec EZ-CD Creator
- Adobe Acrobat
- Corel Office Products
- Corel Draw
- Intuit Quicken
- Intuit Quickbooks
- iTunes
- Microsoft® Media Player
- Microsoft® Office Products
- Microsoft® Outlook
- Microsoft® Publisher
- Microsoft® Visio
- Microsoft® Works
- Nero Burning ROM
- Roxio CD-burning Products
- Web Browsers (Microsoft® IE/Edge, Mozilla Firefox, Google Chrome, Opera, Safari)
- Winzip Applications



TOLL-FREE TECH HELPLINE

866-610-7997

EMAIL: support@techhelpline.com

SERVICE HOURS*

MONDAY – FRIDAY

8:00 a.m. – 7:00 p.m. (CENTRAL TIME)

SATURDAY

8:00 a.m. – 4:00 p.m. (CENTRAL TIME)

For more information, visit www.wra.org/techhelpline.

WRA